



Member Newsletter

Celebrating over 24 years
of service to the
San Antonio community

Issue 1 — 2015-2016

August 2015

President's Pen

Greetings! As I write this, we are all enduring typical July/August weather, but I know September can't be far away and this is very exciting! September is the start to many exciting activities and opportunities to live out our mission of increasing community awareness of hospice as well as raising funds for CHRISTUS VNA Hospice and Palliative Care underinsured and uninsured patients.

I am honored, excited and eager to serve as President this year! Together, we have many opportunities to donate our time and monies to ensure the success of our mission. As I mentioned at the Spring Party in May, here are 4 goals I have set for the coming year:

Membership - currently at 616

Let's increase it to 630. If every board member brings one friend or GIFTS a family member or friend, we can easily reach and hopefully exceed this goal. Cindy Arnold, VP Membership, has been working very hard this summer to make this goal a reality.

Social Media

Lisa Allison, VP Marketing and Publicity, is in the process of setting us up with Facebook and Instagram. We will be able to increase our publicity for upcoming events and reach deeper levels of potential memberships.

Education

Let's expand upon our pamphlet created last year with an addition of a business card. The cards will be available at our September board meeting and will be readily available to hand out at churches, synagogues, schools, doctors' offices ...EVERYWHERE!

The Big Give

This past May we participated for the first time in The Big Give. In a nutshell, The Big Give is a 24-hour period in which one can donate to the charity of choice. Friends of Hospice raised over \$3,500. Let's exceed \$5,000 in May 2016!

Committee chairs have been hard at work this summer planning the events. Please check the calendar of events and note the following dates and plan to attend with your friends and family members: Fall Coffee, chaired by Mary Beth Fisk and Laura Labatt at the home of Mertie Wood; the Memorial Service and Reception, chaired by Jo



New board members are welcomed by President LouAnn Noll. (l-r) Donna Vaughan, Pat Jonietz, Jane Crump, Kathryn Cocke, Mary Carmack, LouAnn Noll, Jeanne Morton and Carolyn Tolar

Marie Camero, Sunday, November 8, at Shepherd of the Hills Lutheran Church; Poinsettia Sale (flyer enclosed); Poinsettia Ball, chaired by Kelli Grant, and co-chaired by Sally Ball and Donna Gilger, at the Hyatt Regency San Antonio; Valentine Luncheon, chaired by Mary Lou Vielock and Janet Hughes, at the San Antonio Country Club. Plans are still in the works for the Spring Educational Luncheon, chaired by Anne Ownby, at the San Antonio Country Club, and the Annual Spring Party/ Meeting will be chaired by Lois Armor and Marti Raba.

It takes all of the "parts of the pie" to ensure a successful year. Our devoted Administrative Coordinator, Ginger Cave, would welcome your "hands and hearts" as we begin another successful year.

Finally, our goal for this year is to raise \$235,000. With everyone's continued participation and dedication, I believe this goal is attainable.

Until next time, I leave you with this thought: "Every day is a gift. Every gift makes a difference."

Anonymous

Gratefully,

LouAnn Noll, President 2015-2016



CHRISTUS VNA Hospice and Palliative Care
07/01/2014 - 6/30/2015

	Outpatient Days	Inpatient Days	Physician	# of Patients	Dollars Spent
Totals	1720	67	46	87	\$387,900

CHRISTUS VNA Hospice served 87 uninsured patients at home and in the Sister Mary Inpatient Center. Friends was able to donate \$231,500 toward the \$387,900 spent on the patients.

**HELP US MAKE THE JOURNEY THIS YEAR
GOALS FOR 2015-2016**

GOAL # 1

Enhance activities to educate the membership of Friends and the community about planning for the rest of your life, including end-of-life care.

We want to encourage you to attend the Spring Lecture in 2016. As a member of Friends, you can keep yourself updated on hospice care and become a referral source for your friends and family. You will receive 4 newsletters throughout the year containing educational stories. The website will be updated and user-friendly. We have added social media as well. If you belong to a group that could use a speaker, call the office and book it.

GOAL # 2

Increase membership to 630 members

We want to encourage you to invite your friends and family to join Friends. Gift memberships can help involve new members as well. Bring a new potential member to the Fall Coffee. Become involved in Friends activities such as special event committees and education programs.

GOAL # 3

Raise \$235,000 in funds to support the mission

We want to encourage you to be a part of the special events by attending or making a donation toward the event. Order poinsettias, make a memorial or in-honor donation to the Angel Tree. Send cards to your family in their honor and make memorial donations throughout the year. Keep on giving to The Big Give in the spring.

Be a part of our goals this year. Successful organizations support their missions and keep their volunteers active.

Friends of Hospice Board of Directors

**YOUR JOURNEY
OUR MISSION**

When a patient is admitted to CHRISTUS VNA Hospice, they are given a packet of information that helps the patient and family make the next part of their life journey.

Items in the packet are the following:

- Hospice and Palliative Care Patient Guide
- Hospice and Palliative Care Patient Handbook
- Releases for medical records
- Medical equipment list
- Physician certification for terminal illness for Medicare hospice benefit
- Pamphlets on volunteers and bereavement services
- Death registration with Medical Examiner's office
- Emergency disaster plan

REFERRALS AND QUESTIONS REGARDING HOSPICE CAN BE ADDRESSED BY CALLING 785-5210.

Special Gifts as of August 1, 2015

CONTRIBUTORS

Linda Hammond
Charlotte Wenger

IN MEMORY OF

Robert Beathe
Alicia and Raymond Casillas
Glenn Biggs
Sherry and Toffe Satel
Bob Biechlin
Virginia (Scootie) Huff
Chuck Biedenharn
Virginia (Scootie) Huff
Maria Calderon
Gis King
Caroline Flannery
John Flannery
Bill Fugit
Renee and Bob Murray
Tom Hensey
Sherry and Toffe Satel
John H. King III
Queen Esther Price
Ann G. Nelson
Jan and Lawrence Fischer
Judy Quinn
The Feeney Family
Sadie
Diane and Bob Cowan
Dorothy Spencer Traylor
Mary West and Richard Traylor
Joe Tye, Jr.
Minnette and Walter Buzzini
William Watson
Sherry and Toffe Satel
Alexander Weil, III
Earl Fae Eldridge

IN HONOR OF

Peggy de la Peña
Gis King
Dr. Margaret Finley
Gis King
Grace's Grandchild
Gis King

Gis King
Queen Esther Price
Lynn Roybal
Gis King



POINSETTIA BALL

Platinum Sponsor
LouAnn and Wayne Noll
Camilla and Bill Parker
Silver Sponsor
Sue and Richard Dullnig
Frost Bank
IBC Bank
Ingram Readymix Incorporated
Camilla and Bill Parker
Underwriters
Nancy and Charlie Cheever
Patricia and Robert Hayes
Karen and Tim Hixon
Anne and Paul Smith
Mary West and Richard Traylor
Linda and Ed Whitacre
Lori and Mark Wright

Circle of Life
Ann and Willis Brown
Kay and Bill Fitch
Rowena and James Gorman

STORIES FROM PATIENT FAMILIES

Just a note to tell you how appreciative the family is for your condolence card signed by the team and for your care of mother during her stay at Sister Mary Inpatient Center. We thank God for leading us to you for her last days on earth. Thank you, Judy, for your patience and understanding in dealing with our concerns. Thank you, Chaplain Julie, for your soothing words and prayers. And thank you to all the team...doctors, nurses, aides, and staff. God chose well in directing you to CHRISTUS Hospice. God bless you all. Mom is at peace.

Thanks to all of you. Your kindness is so appreciated. All of you gave my husband the best of care, but his illness finally took him. So sad but he is in a better place. I will miss him so much. May God bless ALL of you.



VISIT OUR WEB SITE

Please visit our Friends of Hospice web site . You can look up special events, membership information and make donations through Pay-Pal.

Check it out.....

Calendar for 2015-2016



**Fall Membership Coffee
Thursday, October 15**



**Poinsettia Sale
December 2 3 4 5
(Order Form Enclosed)**

**Poinsettia Ball
Thursday, December 10
Hyatt Regency San Antonio**



**Valentine Luncheon
Style Show and Auction
Saturday, February 13**

Board of Directors 2015-2016

Executive Committee

- LouAnn Noll *President*
- Lupita Medina *President-Elect*
- Anne Ownby *VP Education*
- Cindy Arnold *VP Membership*
- Lisa Allison *VP Marketing*
- Marie Soules *Secretary*
- Betty Ferrell *Treasurer*
- Betty Parish
- Sherry Satel
- Members at Large*
- Patti King
- Immediate Past President*

General Board Members

- Lois Armor
- Sally Ball
- Margie Bohl
- Gretchen Burkholder
- Jo Marie Camero
- Mary Carmack
- Kathryn Cocke
- Joanne F. Cox
- Jane Crump
- Janice Fischer
- Mary Beth Fisk
- Joan Gifford
- Donna Gilger
- Kelli Grant
- Janet Hughes
- Pat Jonietz
- Yona McNish
- Jeanne Morton
- Jennifer Perloff
- Marti Raba
- Ellie Seiferth
- Carolyn Tolar
- Donna Vaughan
- Mary Lou Vielock
- Kip Zbinden

Ginger Cave

Administrative Coordinator/Editor

Deadline for membership book
MEMBERSHIP RENEWALS ARE DUE NOW

We are counting on you to renew your membership this year. So far we have received renewals from a little over half of the membership. Another letter will be going out in a few weeks as a reminder. You can always go to the website and renew your membership there.

The Yearbook and Membership Directory will be printed in September.

